

TIKI TECHNOLOGIES INTERNATIONAL CO., LTD. PRIVACY NOTICE

Last Updated: 28 Apr 2025

Version: 2.1

1. Introduction

This Privacy Notice explains how Tiki Technologies International Co., Ltd. ("Tiki3D," "we," "us," or "our") collects, processes, and protects your Personal Data when you:

Visit our website (www.tiki3d.com) or use our cloud platform (cloud.tiki3d.com).

Use our software solutions, products, applications, and services (collectively, "Services").

Interact with us (e.g., contracts, communications, support requests).

By sharing Personal Data with us, you confirm that you are authorized to do so and that the data is accurate.

"Personal Data" means any information that identifies you (e.g., name, email, IP address, location data).

This notice complies with:

Hong Kong's Personal Data (Privacy) Ordinance (PDPO)

EU General Data Protection Regulation (GDPR) (where applicable)

2. Data Controller

The controller for your data is:

Tiki Technologies International Co., Ltd.

5/F, Efficiency House, 35 Tai Yau Street, San Po Kong, Kowloon, Hong Kong

Email: admin@tiki3d.com

For GDPR-related inquiries, contact our Data Protection Officer (DPO) at the above address.

3. What Personal Data Do We Collect?

(a) Data You Provide

Account Registration (name, email, password, company details).

Contract & Billing Data (payment details, invoices, purchase history).

Communications (emails, support tickets, feedback).

Marketing Preferences (newsletter subscriptions, event participation).

(b) Automatically Collected Data

Device & Browser Data (IP address, OS, browser type).

Usage Data (pages visited, session duration, interactions with our Services).

Cookies & Tracking (see Section 12).

(c) Data from Third Parties

Business partners, public sources, or customers (e.g., drone imagery for R&D).

Social media platforms (if you interact with our pages).

4. How We Use Your Data

We process Personal Data to:

- (a) Provide & improve our Services.
- (b) Process contracts & payments.
- (c) Offer customer support & troubleshooting.
- (d) Conduct marketing & analytics (with consent).
- (e) Ensure security & fraud prevention.
- (f) Comply with legal obligations.

5. Legal Basis for Processing

We rely on:

Your consent (e.g., marketing emails).

Contractual necessity (e.g., service delivery).

Legitimate interests (e.g., improving our Services).

Legal compliance (e.g., tax records).

You may withdraw consent anytime by contacting us.

6. Data Sharing & Transfers

We may share data with:

Service Providers (hosting, payment processors).

Business Partners (for joint projects).

Authorities (if legally required).

Corporate Transactions (mergers, acquisitions).

Data may be transferred outside Hong Kong (e.g., cloud servers). We ensure safeguards (e.g., GDPR-standard contracts).

7. Data Retention

We keep data only as long as necessary:

Account Data: 5 years after inactivity.

Contract Data: 10 years (legal/tax requirements).

Marketing Data: Until opt-out.

8. Your Rights

You have the right to:

Access, correct, or delete your data.

Restrict or object to processing.

Data portability (where applicable).

Lodge complaints with regulators.

To exercise rights, contact: admin@tiki3d.com.

9. Security Measures

We implement encryption, access controls, and audits to protect your data. Report breaches to: admin@tiki3d.com.

10. Cookies & Tracking

We use:

- (a) Necessary cookies (for website functionality).
- (b) Analytics cookies (to improve Services).
- (c) Marketing cookies (with consent).
- (d) Manage preferences via browser settings or our Cookie Banner.

11. Updates to This Notice

We may revise this notice. Changes will be posted on our website or notified via email.

Last Updated: [Insert Date]

Contact Us:

Tiki Technologies International Co., Ltd.

5/F, Efficiency House, 35 Tai Yau Street, San Po Kong, Kowloon, Hong Kong

Email: admin@tiki3d.com